SCYP: Guideline for Parents/Caregivers

Aquatic Achievers is committed to creating an environment where all its community can enjoy participation in our activities, events, or programs without experiencing abusive, insulting, threatening or other anti-social behaviour.

We call on all parents and/or care givers (and other spectators) associated with Aquatic Achievers to:

- observe our organisation's guidelines for parents and/or care givers.
- when necessary, politely, and respectfully remind others of their obligations under these guidelines; and
- in the event of serious or ongoing breaches of these guidelines by another person, to report the matter to a team member so that appropriate action can be taken.

Our primary consideration is the participation, enjoyment, and safety of your children as well as other children and young people in Aquatic Achievers activities, programs, or events. As parents and care givers your role is to support these outcomes by:

- encouraging your child's participation in a positive manner.
- advising a team member of any additional support that your child may have or develops over the course of the program, to assist in the safe participation of the program e.g., asthma, allergies, hearing difficulties.
- advising a team member of any changes in contact information in the event of an emergency.
- not engaging in behaviour that discriminates against any other person based on age, gender, race, ability, colour, religion, language, politics, sexual orientation, national or ethnic origin or ability to live at home.
- not engaging in, or threatening to engage in, violent, physical, or verbal confrontations with any other person.
- engaging with Aquatic Achievers team members in a positive manner and do not criticise the team members in the presence of your child. Report any concerns to the centre management team.
- ensuring your child always has adequate supervision when you visit Aquatic Achievers service.
- ensuring that you are present for the duration of your child's swim lesson or activity.
- not taking photos of other children unless you have consent of their parents/care givers.
- not being affected by alcohol, drugs and other behaviour altering substances.
- not requesting contact with team members outside of Aquatic Achievers activities and programs.
- not requesting team members to provide any other support or service outside the boundaries of Aquatic Achievers activities and programs, e.g., do not ask for babysitting or lifts home for your child.
- report any concerns regarding the safety, wellbeing and welfare of a child or young person to a team member immediately.
- provide feedback and input on Aquatic Achievers services and decisions that affect the safety, wellbeing and welfare of children and young people.

Serious or ongoing breaches of these guidelines will not be tolerated. Those who breach our guidelines risk being asked to leave the program, event, or facility and/or being prohibited from attending future engagements.

